

**WE BRING
YOUR BUSINESS
TO THE NEXT LEVEL**

IT Professional Support

Office Supplies & Equipment

Electronic Point of Sale Systems

Radleys' experienced enterprise team understand that business continuity and consistency of service is key to the smooth-running of your organisation. With over **25 years experience** we are a trusted and long standing enterprise solutions provider and can deliver tailored solutions for your specific requirements to provide you with the continuity and peace of mind that you demand from your enterprise solution provider.



○ **Radleys Office Supplies**

More than 22,000 products! We deliver everything you might need for your office. Our product range from paper, stationery, ink cartridges and printer toner to office furniture like filing cabinets, storage units, chairs and desks.

RadleysOffice.ie is an online office supplies company trading in Ireland & the UK. We offer a wide range of office supplies online at a discount and supply to the whole of Ireland! We host over 22,000 products here on our website and have access to over 150,000 office related products from our supply chains.

We offer great value for money and FREE next day delivery
- www.radleysOffice.ie



○ **Radleys EPOS Systems**

Radleys is a well-established company who have been supplying and installing quality ECR & Epos Systems for over 30 years/ This is why we have been appointed the Sole Distributor of Sharp ECR & Epos Systems in Ireland. Radleys POS Software and Touch Screens have been powering many businesses for over 10 years and this is why they are the ideal choice for any hospitality business.

We are confident in our retail EPoS systems and software
- www.radleysEPOS.ie



○ **Radleys IT Professional Support**

Existing to serve customers, Radleys has provided IT solutions and services to the private and the public sector for over 25 years, building up trusted relationships and helping organisations realise their business goals through the use of technology. The company has a team of highly skilled technical consultants and IT experts that help clients adapt to change, using the latest technologies to stay lean and competitive in good times and bad.

With the skills and knowledge to facilitate more effective business processes in any sector, Radleys brings a unique mix of pragmatism and authority to IT projects, and a proven track record for tackling problems and adding value.

A Microsoft Certified Partner and a HP Gold Specialist,
Radleys provides its clients with expertise
-www.radleysIT.ie

Developing business solutions for you

Radleys Business Solutions makes complex processes more simple, by replacing pain points with fit-for purpose components that add value and increase productivity, changing the way organisations go about their business and helping realise strategic goals.

With a portfolio of high profile clients, Radleys Business Solutions has the expertise and experience to transform business processes through a combination of professional services and application development. An engagement will usually start with the Radleys consultancy team who work to understand the clients organisation at an operational and strategic level, learning the core drivers and pressure points that need to be factored into any project. Radleys Solutions will then bring new efficiencies to existing processes, or replace time consuming work practices with automated solutions. As Ireland's most accredited Microsoft Partner and having been named Microsoft Partner of the year and the sole distributor of Sharp in Ireland. Radleys enjoys a special relationship with the world's leading Suppliers and manufacturers. This means that Radleys' customers have unique access to an extraordinary pool of knowledge and expertise. However, the real value in an Radleys engagement is a partnership approach that makes every investment future proof and linked to the ongoing strategy of the customer.

Long-standing relationships are based on transparency and the ability to meet demanding business needs, on time and on budget.

The company is organised across three main divisions,

- Office Supplies
- IT Professional Support
- EPOS Systems



"Dealing with Radleys has always been a very pleasant experience. Their friendly, professional manner and technical knowledge are outstanding."

TOSHIBA

AUTHORISED PARTNER



brother
at your side

solutions
partner

EPSON



Microsoft
GOLD CERTIFIED
Partner

sage
software
Authorized Partner

CERTIFIED
MASTER DIGITAL CENTER
2012

PHILIPS
Speech Processing

hp Registered Networking
Gold Specialist
2013


SHARP

Canon

SONY



lenovo




Radleys' dedicated Support team is available to guide and support you with selecting the right product or solution for your business requirements.

Our team will be happy to help you with:

- Finding the exact solution for your needs, whether it be the correct ink for your printer or working together to provide a complete solution including design, hardware, installation and support for your organisation.
- Any issues with the purchase throughout the warranty of the product.
- Assistance with building a PC from scratch, with telephone support or the offer of an inspection service via our Configuration Centre.
- Resolution of software issues with the ability for the technical team to remotely access your machine where required.

Fast response, knowledgeable advice

We pride ourselves on our speedy response to calls received and ensure that we always respond to email enquiries efficiently and as quickly as possible.

- Majority of calls answered within 20 seconds.
 - All emails received are given a unique ID number so that customers can track their progress.
 - Over 95% of emails received are resolved within 24 hours.
 - Majority of Live Chats answered within 30 seconds.
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Epos Systems



Our equipment



Our Support



IT Support



Office Supplies

*“Our Values,
Our Vision,
Our Commitment”*